

# Tools and Resources for Planning French Language Health Services During COVID-19



## Access to Services and Information in French

### Identification of Francophone Clients

The language of service must be identified at admission and follow the client for the duration of their care

 [Resources to identify clients](#)

### Translation of Documents

The Translation Network provides translation, from English to French, of documents intended primarily for clients and the general public

 [Find out about eligibility](#)

## French Language Training Opportunities for Staff

### Active Offer Training

A 5-hour online bilingual interactive training at no cost geared towards individuals studying or working in the health care sector

 [For more information](#)

### French Language Training

French Language Training Reimbursement Program available to health care professionals who want to improve their French language skills

 [Find out about eligibility](#)

## French Language Interpretation Resources

### Interpretation Services

Interpretation services available at no cost in person in Thunder Bay or by the Ontario Telemedicine Network (OTN) in the Algoma and North West regions

 [For more information](#)

### Interpretation Guide and App

Free MedInterpret app or paper Interpretation Guide designed to provide commonly used French equivalents for medical terms

 [Download the app or guide](#)

## We Can Help You

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[www.rmefno.ca](http://www.rmefno.ca)

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**LE RÉSEAU DU MIEUX-ÊTRE  
FRANCOPHONE  
DU NORD DE L'ONTARIO**

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