

Joint Annual Action Plan (JAAP) 2014-2015

North East Local Health Integration Network (NE LHIN)
North West Local Health Integration Network (NW LHIN)
Réseau du mieux-être francophone du Nord de l'Ontario (RMEFNO) (FLHPE)

Objective 1 – Community Engagement
To develop joint priorities for action with respect to community engagement activities between the RMEFNO, the NE LHIN and the NW LHIN for the period of April 1, 2014 to March 31, 2015.
LHIN Activities
NE LHIN <ul style="list-style-type: none">• Increase involvement of the francophone community in the planning of health care services through community engagement.• Continue to involve the RMEFNO (FLHPE) and the Francophone community in the various LHIN planning forums, particularly those related to priority sectors.• Maintain ongoing communications between the RMEFNO (FLHPE) and LHIN staff.• Use evaluation tools to ensure community engagement initiatives are effective in helping to strengthen the local health care system.
NW LHIN <ul style="list-style-type: none">• In partnership with the RMEFNO (FLHPE) participate in the development and implementation of the <i>IHSP III (2013-2016)</i> community engagement strategy related to French language services (FLS) services.• In partnership with the RMEFNO (FLHPE) identify opportunities for participation in community engagement activities related to the implementation phase of the <i>NW LHIN Health Services Blueprint</i>.• Maintain ongoing communications between the RMEFNO (FLHPE) and LHIN staff.• Utilize key performance indicators to measure the impact of community engagement initiatives across the LHIN regions in order to improve health care system planning.
RMEFNO (FLHPE) Activities
RMEFNO (FLHPE) <ul style="list-style-type: none">• In collaboration with the respective LHINs participate in the development and implementation of engagement initiatives according to the following planning priorities: NE LHIN:<ul style="list-style-type: none">➢ Increase primary care coordination➢ Enhance care coordination and transitions to improve patient experience➢ Make mental health and substance abuse treatment services more accessible➢ Target the needs of the culturally diverse population groups NW LHIN:<ul style="list-style-type: none">➢ Building an integrated health care system➢ Building an integrated ehealth framework➢ Improving access to care➢ Enhancing chronic disease & prevention and management• Share results from community engagement sessions with NE and NW LHINs.• Participate on regional and local committees and initiatives as a resource for French language health services.• Engage existing Francophone groups, organizations and <i>Carrefours santé</i> in defining how they can contribute to increasing access to French language health services.• Provide recommendations to the NE and NW LHINs regarding planning and access of French language health services.
NE LHIN Specific <ul style="list-style-type: none">• Collaborate with the NE LHIN working groups / committees in the implementation of the French language health services priorities.

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NW LHIN Specific

- Collaborate with the NW LHIN lead on the implementation of the *Health Services Blue Print* as it relates to priorities for French language health services:
 - Identify opportunities, such as committees, planning, community engagement, to work with the NW LHIN to improve French language health services.
 - Collaborate with the NW LHIN to incorporate the Francophone lens in advancing the *IHSP III* planning priorities as outlined in the annual business plan.

Anticipated Outcomes

- Identification of gaps in the current availability of French language health services and means to address the gaps in services.
- Identification of priority sectors and regions for the enhancement of French language health services.
- Increase awareness of RMEFNO (FLHPE) resources to conduct Francophone community engagement sessions.
- Increased engagement of the Francophone community in planning and implementing strategies to increase access to French language health services.

Indicators

- # of community engagement sessions lead by:
 - RMEFNO (FLHPE) by sectors
Sectors include:
Hospitals
Community Support Organisations
Mental Health and Addictions
Community Care Access Centre
Community Health Centres
Long Term Care
Other
 - RMEFNO (FLHPE) and the NE LHIN
 - RMEFNO (FLHPE) and the NW LHIN
- # of participants at the engagement sessions
- # of existing structures used to engage the Francophone community:
 - community groups
 - health service providers
 - *Carrefours santé*

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<p>Objective 2 – Identification and Designation of Health Service Providers (HSPs)</p> <p>2.1 To develop a joint process RMEFNO (FLHPE) and LHIN for the identification and designation of HSPs providers for French language services delivery.</p> <p>2.2 To develop a joint process RMEFNO (FLHPE) and LHIN for the evaluation of designated health service providers.</p>
<p>LHIN Activities</p>
<p>NE LHIN</p> <ul style="list-style-type: none"> • Lead the designation and the plan review process. • Lead the review of the <i>HSP Annual Report for French Language Services</i> submitted to the NE LHIN. • Lead the evaluation process of the existing designation plan. Monitor the implementation of the recommendations stemming from the evaluation of the designation plan.
<p>NW LHIN</p> <ul style="list-style-type: none"> • Lead the process for the identification of priority sectors for the enhancement of French language health services. Complete an annual review of progress with FLS implementation plans and reports submitted by the identified HSPs. • Share outcome of the annual review of the FLS implementation plans with the RMEFNO (FLHPE). • Develop in collaboration with the RMEFNO (FLHPE) a strategy to engage all Health Service Providers on FLS requirements.
<p>RMEFNO (FLHPE) Activities</p>
<p>RMEFNO (FLHPE)</p> <p>NE LHIN Specific:</p> <ul style="list-style-type: none"> • Collaborate with the NE LHIN on the identification and designation of health care providers for French language services delivery. • Support targeted HSPs in the completion of their designation plan and work with identified HSPs in order to build FLS capacity. • Support HSPs in implementing recommendations stemming from the evaluation of the designation plan. • Support the NE LHIN in monitoring the implementation of the recommendations stemming from the evaluation of the designation plan. • Participate on the NE LHIN FLS designation and review committee. • Participate on the NE LHIN evaluation team for the review and evaluation of existing designation plans. <p>NW LHIN Specific:</p> <ul style="list-style-type: none"> • Provide an ongoing analysis of the availability of FLS at the HUB, IDN and regional level. • Collaborate with the LHIN on the identification of priority sectors for the enhancement of French language health services. Work with the identified HSPs in order to build FLS capacity. • Develop a regional strategy to improve access to FLS resources in line with the <i>Health Services Blueprint model</i>.
<p>Anticipated Outcomes</p> <ul style="list-style-type: none"> • Increase access to quality health care services in French for the Francophone community • Designated HSPs continue to meet FLS criteria.
<p>Indicators</p> <ul style="list-style-type: none"> • # of HSPs designated or identified as providers of FLS (under the FLS Act). • # of reviews and evaluations of existing designation plans completed. • # of HSPs that have implemented active offer guidelines for FLS.

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<p>Objective 3 – Work Plans To develop work plans for the NE and NW LHINs that incorporate the JAAP activities and the <i>Recommendation Report 2013-2014</i>.</p>
<p>LHIN Activities</p>
<p>NE LHIN</p> <ul style="list-style-type: none"> • Collaborate with the RMEFNO (FLHPE) in the development and implementation of strategies and actions to follow through on the JAAP and the <i>Recommendation Report 2013-2014</i>. • Identify role of the NE LHIN in the development and implementation of strategies.
<p>NW LHIN</p> <ul style="list-style-type: none"> • Collaborate with the RMEFNO (FLHPE) in the development and implementation of strategies to follow through on the JAAP and the <i>Recommendation Report 2013-2014</i>. • Identify role of the NW LHIN in the development and implementation of strategies.
<p>RMEFNO (FLHPE) Activities</p>
<p>RMEFNO (FLHPE)</p> <ul style="list-style-type: none"> • Establish mechanism for the provision of quarterly updates on the implementation of the actions and recommendations. <p>NE LHIN Specific:</p> <ul style="list-style-type: none"> • Collaborate with the NE LHIN in the development and implementation of strategies and actions to follow through on the JAAP and the <i>Recommendation Report 2013-2014</i>. <p>NW LHIN Specific:</p> <ul style="list-style-type: none"> • Collaborate with the NW LHIN in the development and implementation of strategies and actions to follow through on the JAAP and the <i>Recommendation Report 2013-2014</i>.
<p>Anticipated Outcomes</p> <ul style="list-style-type: none"> • An integrated approach to the implementation of the JAAP and the <i>Recommendation Report 2013-2014</i> as it pertains to health services. • Quarterly reports on the progress of the NE and NW LHINs work plans.
<p>Indicators</p> <ul style="list-style-type: none"> • Development of the NE and NW LHINs work plans. • # of actions implemented by either party: RMEFNO (FLHPE), NE LHIN and NW LHIN. • % of progress made on the implementation of the actions.

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<p>Objective 4 – Data Collection</p> <p>4.1 To support the implementation of means to collect data on the utilization of health care services by Francophones.</p> <p>4.2 To support the implementation of means to identify French-speaking employees.</p>	
LHIN Activities	
NE LHIN	<ul style="list-style-type: none"> • Support the development of local or provincial initiatives to collect linguistic data on the utilization of health care services by Francophones. • Support the development of local initiatives to collect the number of French speaking employees.
NW LHIN	<ul style="list-style-type: none"> • Support the development of local or provincial initiatives to collect linguistic data on the utilization of health care services by Francophones. • Support the development of local initiatives to assess the ability of health service providers to provide services in French.
RMEFNO (FLHPE) Activities	
RMEFNO (FLHPE)	<ul style="list-style-type: none"> • Work with key provincial and / or regional players on the collection linguistic data and identify opportunities to insert linguistic variable into provincial and/or regional processes. • Conduct an inventory of existing French language health data and / or studies relating to Francophone health.
NE LHIN Specific:	<ul style="list-style-type: none"> • Develop strategies in partnership with the NE LHIN and HSPs to identify French-speaking employees. • Develop strategies in partnership with the NE LHIN and health service providers to identify Francophone clients. • Develop research partnerships and continue involvement in research projects related to NE LHIN planning priorities.
NW LHIN Specific:	<ul style="list-style-type: none"> • Work together to develop a strategy to support increased access to FLS resources in the NW LHIN. • Work with the NW LHIN to identify health status data for the Francophone population through joint research efforts. • Explore in partnership strategies to collect the linguistic variable.
Anticipated Outcomes	<ul style="list-style-type: none"> • Availability of quality data on the utilization of health care services by Francophones. • Integrated approach to identify of Francophone users using existing databases. • Increase accessibility on health data relating to Francophones.
Indicators	<ul style="list-style-type: none"> • # of HSPs participating in the data collection process to identify Francophones users of health care services. • # of HSPs participating in the data collection process to identify French speaking employees. • # of research studies supported by the RMEFNO (FLHPE)

Rhise Gagnier

 NE LHIN Representative

le 12 mai 2014

 Date

Diane El-Hout

 RMEFNO Representative

20 fev. 2014

 Date

Jusan Pitabbe

 NW LHIN Representative

Feb 24/14

 Date